# **AMAL YOUSEF AHMAD**

## **ADMINISTRATIVE**

My goal in my management career is to utilize my organizational and communication skills to enhance office operations and efficiency.

## **CONTACT INFO**

Personal: +962 788 512 102 Alternative: +962 775 183 407 AMLYSFHD@GMAIL.COM linkedin.com/in/amalfahmad

## **EXPERIENCE**

# **RECEPTIONIST AND ADMINISTRATIVE ASSISTANT, Mind Clinic**

October 2023 - July 2024

As an Office Administrator, I excel at organizing resources, coordinating schedules, and ensuring that everyday operations run smoothly by communicating effectively and solving problems.

# **RECEPTIONIST AND INSURANCE MANAGER,** Kilani Physiotherapy Center July 2022 – July 2023

As an Insurance Manager in a physiotherapy center, I ensure that insurance claims and policies are efficiently managed and processed, allowing for easy payment and regulatory compliance.

# SHADOW TEACHER, International Independent Schools

2018 - 2020

# SUPERVISOR, Amman Al-Ahliyya Schools

2017 - 2018

#### **EDUCATION**

# ARABIC SIGN LANGUAGE

2016 - present

# BA OF SPECIAL EDUCATION

Hashemite University 2012 – 2016

## **COURSES**

- Skills To Jobs Transition Program
- Dealing With Costumers
- ICDL

## **SKILLS**

- Arabic Touch Typing
- Arabic Audio Dump
- Organization